

About us

Founded in 2013 in Dammam, the vibrant heart of Saudi Arabia's industrial sector, Support Lines has grown from a promising startup into a beacon of service excellence and innovation.

Originating from the bustling oil hub of the Eastern Province, we have rapidly evolved, extending our reach and enhancing our capabilities to meet and exceed the dynamic needs of our clients in various sectors, including oil and gas, petrochemicals, and more.

Our journey is driven by a commitment to quality and a deep understanding of our client's requirements, ensuring we deliver solutions that are not only effective but also sustainable.





VISION

"Our vision is to forge a path toward long-term sustainable growth, enriching our customers' operations with world-class, highly differentiated products and services. We aim to be the gold standard in our industry, recognized for our superior returns and forward-thinking approach".



"We are on a mission to establish ourselves as a leader in the industry, renowned for the exceptional quality, reliability, and customer satisfaction we deliver. Our goal extends beyond national borders, aiming for regional and international acclaim by consistently providing top-tier services and products"



Integrity

Weadhere to high ethical standards, ensuring our decisions are transparent and honest.

Pursuit of Excellence

Our relentless drive to surpass what we previously achieved sets us apart. We aim to elevate every project beyond our client's expectations.

Accountability

Each team member embraces full responsibility for their actions, contributing to our collective success.

Why support lines

At Support Lines, we do more than just supply products we deliver value through an integrated supply chain built on speed, reliability, and strategic expertise.

Our deep industry knowledge, global sourcing network, and client-focused logistics solutions make us a trusted partner across multiple sectors.

With a strong foundation in procurement, warehousing, and after-sales service, we ensure our clients receive end-to-end support from planning to delivery.



Strategic Procurement & Sourcing

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Key Offering

- Vendor qualification and management
- Local and overseas procurement
- Bulk and project-based sourcing
- Cost optimization and price negotiation
- Compliance with project documentation and approvals

Logistics & Inventory Management

Our logistics division is structured to support fast, safe, and efficient movement of goods across the Kingdom and GCC region. With optimized warehouse and delivery systems, we ensure timely dispatch and reliable stock availability for both scheduled and urgent requests.

Capabilities

- Local delivery and last-mile logistics
- Inventory stocking and availability planning
- Emergency and express dispatch
- Coordination with freight forwarders and customs

Delivery Assurance & After sales Services

Support Lines is committed not only to supplying materials but also to ensuring reliable post-delivery service.

We provide our clients with seamless support from order to delivery and beyond, ensuring satisfaction and continuity.

We Offer:

- On-time delivery assurance with delivery notes.
- Replacement or return handling.
- Dedicated customer service follow-up.
- * Warranty management on supplied items.
- * Technical support and documentation.

Our Supply Chain Advantage

Our integrated supply chain approach gives clients peace of mind when it comes to procurement reliability, stock readiness, and field support.

We align with project timelines and procurement policies to ensure complete transparency and responsiveness.

Highlights:

- 10+ years in industrial supply chain management
- ISO 9001-certified quality procedures
- Strong supplier partnerships across Asia, Europe & the Middle East
- Flexible delivery models site, warehouse, 3PL
- Custom kitting and bundling options for large-scale projects





Certificate Of Registration

This is to certify that the Quality Management System of

Support Lines General Contracting Company

King Saud Street, Al Khonini Building, 3rd Floor, Office #301 & 302, P.O. Box 5529,
Dammam 32241-8529, Kingdom of Saudi Arabia

has been assessed and registered by TNV as conforming to the requirements of:

ISO 9001:2015 (Quality Management System)

For the following Scope

Surface Preparation using Abrasive Blast Cleaning, Industrial Coating, Decorative Painting,
Concrete Repair, Fire Proof, Trading, Safety Risk Assessment

TNV is accredited by United Accreditation Foundation (UAF). Status of Certificate can be verified on www.tnvworld.com & www.jafcertsearch.ora

Certificate Number	240821016601	Initial Issue Date	21" Aug. 2024
Current Issue Date	21" Aug. 2024	Validity of this Certificate	
1st Surveillance Date	21" Jul. 2025	Recertification due on	20th Aug. 2027
2 ^{nt} Surveillance Date	21" Jul. 2026	Revision No./Date	00
Issue No.	01	IAF Code	128, 29, 34



MANAGEMENT SYSTEM CERTIFICATE





Certificate Of Registration

This is to certify that the Occupational Health and Safety Management System of

Support Lines General Contracting Company

King Saud Street, Al Khonini Building, 3rd Floor, Office #301 & 302, P.O. Box 5529, Dammam 32241-8529, Kingdom of Saudi Arabia

has been assessed and registered by TNV as conforming

ISO 45001:2018

(Occupational Health and Safety Management System)

For the following Scope

MANAGEMENT SYSTEM CERTIFICATE Surface Preparation using Abrasive Blast Cleaning, Industrial Coating, Decorative Painting, Concrete Repair, Fire Proof, Trading, Safety Risk Assessment and Technical Support Services

TNV is accredited by United Accreditation Foundation (UAF). Status of Certificate can be verified or www.tnvworld.com & www.iafcertsearch.org

Certificate Number	240821036601	Initial Issue Date	21" Aug. 2024
Current Issue Date	21" Aug. 2024	Validity of this Certificate	20° Aug. 2025
1" Surveillance Date	21° Jul. 2025	Recertification due on	20th Aug. 2027
2 rd Surveillance Date	21° Jul. 2026	Revision No./Date	00
Issue No.	01	IAF Code	28, 29, 34
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Certificate Of Registration

This is to certify that the Environment Management System of

Support Lines General Contracting Est.

King Saud Street, Al Khonini Building, 3rd Floor, Office #301 & 302, P.O. Box 5529, Dammam 32241-8529, Kingdom of Saudi Arabia

has been assessed and registered by TNV as conforming to the requirements of

ISO 14001:2015

(Environment Management System)

For the following Scope

Surface Preparation using Abrasive Blast Cleaning, Industrial Coating, Decorative Painting, Concrete Repair, Fire Proof, Trading, Safety Risk Assessment and Technical Support Services

TNV is accredited by United Accreditation Foundation (UAF), Status of Certificate can be verified on www.tnvworld.com & www.lafcertsearch.org

Certificate Number	240607026602	Initial Issue Date	07 th Jun. 2024
Current Issue Date	07th Jun. 2024	Validity of this Certificate	06th Jun. 2025
1" Surveillance Date	07th May 2025	Recertification due on	06th Jun. 2027
2" Surveillance Date	07th May 2026	Revision No./Date	00
Issue No.	01 01	IAF Code	28&34
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CERTIFICATE

SYSTEM



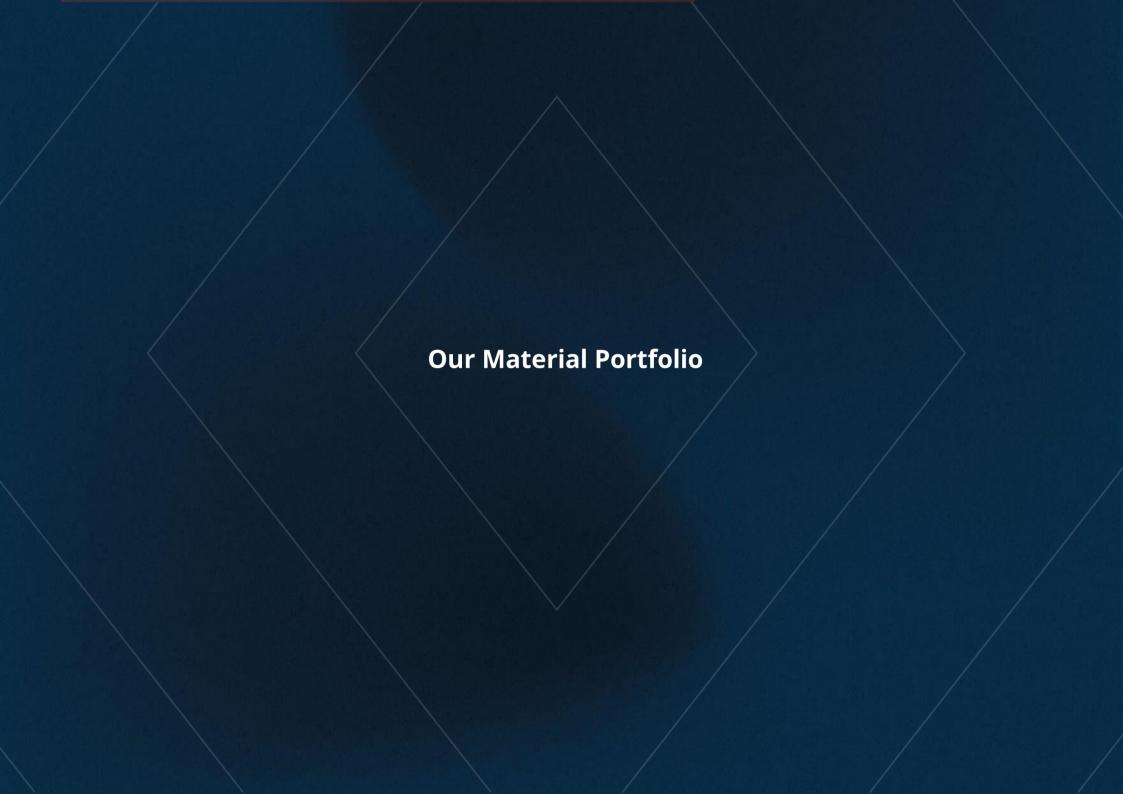
Quality Policy

Support Lines is committed to achieve the highest standards of quality within all its business activities and to maintain their continuous improvement. We have developed, implemented and maintain a quality management system based on the following principles:



- A high focus on customer satisfaction when blasting and painting of customer equipment.
- Promotion and implementation of continual improvement through evaluation, feedback, communication with operators, and customer input.
- Reviewing of the company quality policy and quality objectives, annually.
- Maintaining a high level of customer satisfaction through regular contact and feedback.

- Management of the company processes and resources In a planned, efficient and controlled manner.
- Involvement and training of all personnel in relevant activities.
- Communication of Support Lines's values regarding quality and the quality management system.



Personal Protective Equipment (PPE)







Safety Helmets



Safety Shoes

Personal Protective Equipment (PPE)







Safety Gloves



Safety Goggles



Finger saver Tools

Personal Protective Equipment (PPE)



Chemical-Protective Suits



Respiratory protection



Earmuffs Over-the-Head



Ear Plugs

Electrical Personal Protective Equipment (PPE)



Electrical Insulated Gloves



Arc flash clothing kit



Rescue hook



Grounding set

Work Wear & Accessories











Safety Coveralls

Uniforms

Workwear accessories

Tactile Indicator Or Warning Indicator



Warning Tapes





Cable warning tiles



Detectable Warnings Surface Tactiles



Stainless steel Tactile

Traffic Control Equipment







Traffic Control Barricades

Traffic Control & Warning Light



Traffic Control Barricades



Traffic Control Barricades

Lifting Tools & Accessories



Work-At-Height & Rope Access Equipment



Mobile elevated platform



Industrial descender



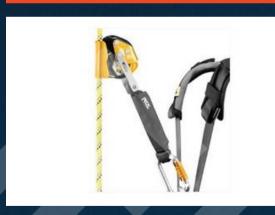
Extension Ladder



Chest Ascender

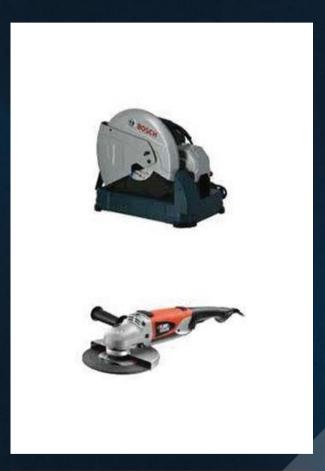


Insulated Ladder



Mobile fall arrester







Drill

Grinders

Saws





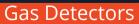


General Tools & Equipment



Metal Shears









Spanner & Wrenches

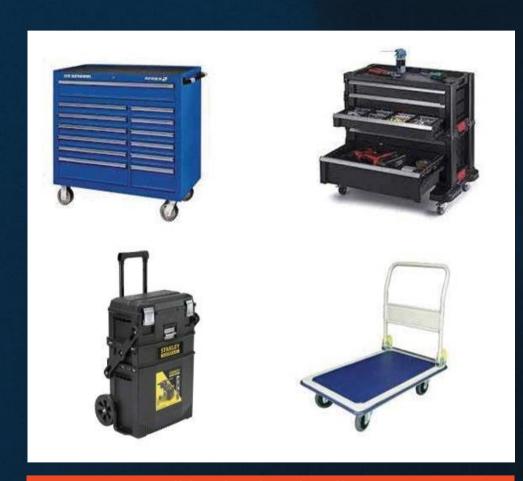


Hydurilac Cylinder And Jacks





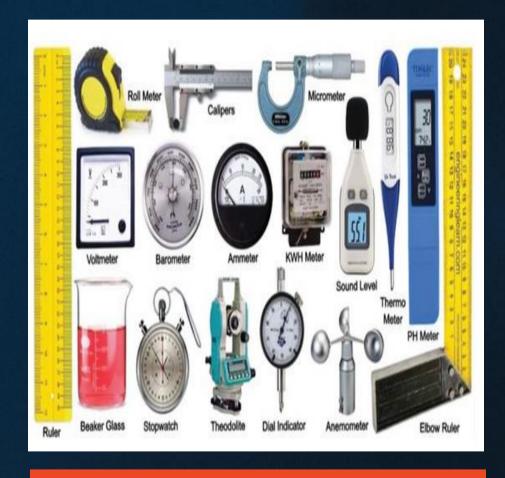
Power extension and PDUs







Generators and spare parts





All kinds of measuring instruments

Digital Test Instruments

Plumping Spares & Consumables



All types of pipes and fittings



All types of valves and fittings

Plumping Spares & Consumables

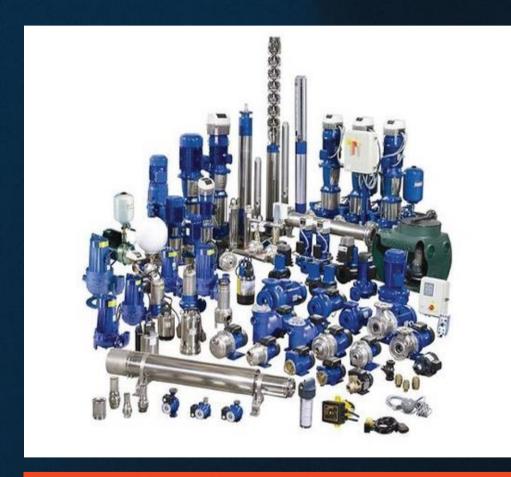


All types of Tapware / Brassware



All types of sanitary fittings

Plumping Spares & Consumables







All types of compressors and accessories

HVAC Spares & Consumables



Optional Accessories

Heating Coll

Pre-Filter

Microvee Filter

Microvee

All types of AHUs and accessories

All types of VAVs and accessories

HVAC Spares & Consumables









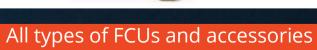


All types of FCUs and accessories

All types Exhaust fans

HVAC Spares & Consumables







All types of AC parts



Electrical Boxes &Fittings



Electrical Conduits & Fittings



Power cables and accessories



Control Cables and accessories



All type of wiring devices



All types of lighting fixtures



All types of Circuit Breakers



All types of lamps



All types of distribution boards



All types of industrial plugs



All type of motors



All types of contactors



All types of VFDs



All types of relays



All types of Soft starters



All types of PLCs

Low Currents System Spares & Consumables Item



All brands of Fire Alarm System



All brands of PA System



All brands of CCTV System



All brands of IT spares



All types of AV system



All brands of BMS System

Our Clients



























Dussmann Ajlan & Bros

















